Fact Sheet

Terminology in practice

The White House, USA: Performance measures

- http://www.whitehouse.gov/omb/expectmore/2008Performance.pdf

New York City Hall, USA: Indicators

- http://www.nyc.gov/html/ops/cpr/html/home/home.shtml

Local Government, UK: Performance indicators

- http://www.audit-commission.gov.uk/localgov/audit/nis/Pages/LibraryoflocalPIs.aspx

Jeddah Municipality, Saudi Arabia: Key performance indicators (KPIs)

- http://www.jeddah.gov.sa/Strategy/English/KPIs/index.php?Section=1

WA Government, Australia: Key performance indicators (KPIs)

- http://www.agric.wa.gov.au/objtwr/imported_assets/aboutus/dept/dafwa_ar_08_09.pdf#page=17

